

## ATTACHMENT B

### SANTA CRUZ ROUND TREE TOWN HALL/CARDIFF MEETING MAY 23<sup>TH</sup> QUESTIONS & ANSWERS

Q-Who opens the windows?

A-Occupants do not need to worry about the windows. The Cardiff technicians will open windows as needed approximately 2 inches and secured in a locked position. In addition to the windows, all operable internal doors to attics, storage chests, cabinets, drawers, closets, safes, appliances, washers, dryers, dishwashers, microwave and ovens will also be opened to aid in the gas distribution and aeration.

Q-What will happen to plants in our patio area?

A-Anything within 6" of the structure will be covered with the tent and fumigated. Move what you can away from structure.

Q-What about BBQ propane tanks?

A-Any propane tanks or similar items that can potentially be explosive will need to be removed from the unit or sheds that are within 6" of the structure. Remove these items completely or move them out to the patio and as far away from the structure as possible.

Q-One of the forms in the packet tells us to call PG&E to restore gas but the cover letter says different?

A-Occupants do **not** need to call PG&E. Cardiff will make all arrangements with PG&E. A PG&E representative will be at the units on the 3rd day between the hours of 1-5pm to relight appliances. An occupant will need to be available during these hours to give the PG&E representative access to the unit.

Q-On the 3rd and final day while waiting for PG&E, can the occupant wait on their patio?

A-Yes by that time occupants will have access to the patio and unit. Once Cardiff puts the "safe to reenter" notice on the front the occupant will have complete access back into the unit.

Q-If a buildings 3rd day falls on a Saturday or Sunday, will PG&E still be there to turn the gas back on?

A-Yes, they are available and will turn the gas back on 7 days a week.

Q-Has the Board looked into other methods?

A-Yes and the companies that inspected and proposed treatment all recommend fumigation due to the severity of the infestation.

Q-What happens to adjacent units if one owner refuses the treatment?

A-All adjacent units will not be fumigated. The fumigation tent must go over the entire of buildings for the treatment to be effective.

Q-If someone in a block won't allow their unit to be treated, will it be possible for the other owners within that block to be notified?

A-Yes, it may not be known until after the deadline date for all forms and keys are due. ACO will provide a color coded map of each block showing receipt of all required paperwork or not.

Q-Will bags be provided to everyone?

A-Yes, 10 bags per unit (to be doubled when used) will be provided by Cardiff and can be picked up at the clubhouse when keys are dropped off.

Q-Do we need to bag clothing and/or bedding?

A-No, only things that are ingested, such things as food, including animal food, and dental hygiene items. It would be best to take them out of the unit with you or double bag them with a taped seal.

Q-Will the electricity stay on.

A-Yes, but it may power off and on during the process. Be sure to unplug electrical items that could be affected. Anything that can be damaged during a power outage should be unplugged.

Q-Is there any danger in the venting process and could it harm children playing in the area?

A-The vents are at the top of the tent. The fumes will be blown out into the air. It is best to avoid the surrounding area of the block being vented.

Q-How often is this fumigation treatment performed when the home is lived in?

A-90% of the jobs Cardiff does, the homes are lived in and the occupants vacate for the process.

Q-Is there any chance of the already scheduled dates being changed?

A-No, the dates are set and will not change.